

**STATE QUALITY IMPROVEMENT COUNCIL**  
**MINUTES, SEPTEMBER 25, 2002**

<b>Type of Meeting:</b>	State Quality Improvement Council	<b>Date:</b>	Wednesday, September 25, 2002
<b>Place:</b>	Sacramento	<b>Starting Time:</b>	10:00 a.m.
<b>Chairperson:</b>	Penny Knapp, M.D.	<b>Ending Time:</b>	3:00 p.m.
<b>Members Present:</b>	Jay Mahler, Ed Walker, Ann Arneill-Py, Rachel Guerrero, Daphne Shaw, Karen Hart, Steve Leoni		
<b>DMH Support:</b>	Teri Barthels, Carol Hood, Marilyn Bonin, Charlene Kessler, Kathy Styc, Chris Beck, Tom Wilson, Frank Salmon, Karen Purvis, Holly Johnson, Tracy Fujita, Brenda Golloday, Candace Drew-Cross,		
<b>Other Attendees:</b>	Fred Hawley, Sharon Saul, Nancy Callahan, Pat Jordan, Terri Andrews, Doug Mudgett, Dan Brzovic, Marianne Williamson, Alice Washington, Marletta Logan-Curry		
<b>Agenda Item &amp; Presenter</b>	<b>Factors Considered</b>	<b>Recommended Action Scheduled Tasks</b>	
<b>Introduction, Updates, Housekeeping Items</b> Penny Knapp	Dr. Penny Knapp called the meeting to order at 10:10 a.m.  Alice Washington read a recently published poem.  Members and guests introduced themselves.		
<b>DMH Presents Proposed Agenda</b> Penny Knapp	Members approved the proposed agenda.		
<b>Minutes from Previous Meeting</b> Penny Knapp	Members approved the minutes of the June 19, 2002 meeting as prepared.		

Agenda Item & Presenter	Factors Considered	Recommended Action	Scheduled Tasks
<p><b>Discussion of Budget Crisis</b> Carol Hood</p>	<p>DMH Deputy Director Carol Hood discussed and budget information sent to members earlier. The budgets cuts for this Fiscal Year are substantial. She expects there to be further cuts later in the year too. Next year's budget crisis is expected to be as bad or worse than this year's situation. Departments have been preparing budget exercises for a possible 20% cut in spending. She reassured the members the State QIC was not in jeopardy, in fact, quality has become more important than ever. Members discussed the appropriate role of the State QIC in the current climate:</p> <p>Data - Convert data into cost-effectiveness; disseminate data; make real-time use of data</p> <p>Values – Focus on core values and principles at the outset</p> <p>System investment is still important – particularly in cultural competence and language capability</p> <p>Clients and family members should not be left behind</p> <p>Effectiveness needs to be considered</p> <p>Focus on using what we presently know or data we can easily gather to give us a current picture of the budget cut impacts</p>	<p><b>ACTION ITEM</b></p> <p>DMH staff will investigate and select from information easily at hand data elements that will help the State QIC focus its activities and direction during this critical time.</p>	

Agenda Item & Presenter	Factors Considered	Recommended Action	Scheduled Tasks
<p><b>Quality Chasm Report from the Institute of Medicine</b>  Marilynn Bonin  Jay Mahler  Fred Hawley</p>	<p>Ms. Bonin summarized the IOM Training Conference Call on August 9<sup>th</sup> and the key points made during the discussion period of the call.</p> <p>Fred Hawley explained his efforts to apply the aims, rules and quality domains to his work in quality and compliance in Kern County.</p> <p>Jay Mahler explained his belief that a group of QIC members should help conceptualize what the IOM Aims mean to California mental health then ask other stakeholders to participate in the discussion.</p> <p>There was extensive discussion about the best way to proceed with the IOM discussion. Concerns were raised about outcomes versus process measurement, cultural competence, the place of evidence-based practice and the need for accountability. A motion resulted from the discussion.</p> <p>Members discussed the idea of converting the IOM Aims and Rules to a California mental health context. There was considerable discussion and a motion was made and subsequently amended.</p> <p>DMH staff suggested an ACTION ITEM which members approved.</p> <p>Kern County was offered as a pilot site for testing the results of the IOM discussion if and when that is appropriate.</p>	<p><b>MOTION</b> passed unanimously:  Motion by Ed Walker, seconded by Daphne Shaw that as an over-arching principle, the State QIC shall always address issues of age, culture, gender and language in its work.</p> <p><b>MOTION</b> passed unanimously:  The State QIC shall adapt the six Aims from the “Bridging the Quality Chasm” Report to mental health in California in relation to established domains of access, structure, process and outcomes (existing QIC matrix), to include addressing age, gender, language and culture by:</p> <ol style="list-style-type: none"> <li>1. Convening a work group of QIC members to develop a draft adaptation</li> <li>2. enlisting the help of task forces of other stakeholders (specifically including consumers, family members, cultural competency experts and providers) to comment and make recommendations to strengthen the draft.</li> </ol> <p><b>ACTION ITEM</b>  DMH staff discuss this State QIC project with DMH Director Steve Mayberg as soon as possible.</p>	

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<b>DMH and CMHPC Report</b> Marilynn Bonin Ann Arneill-Py	<p>Ms. Bonin showed members the new QIC link in the DMH website. Whenever possible, materials for future meetings will be posted on the website instead of sent in the mail.</p> <p>The State QIC has been asked to make a presentation at the CalQIC meeting in March 2003.</p> <p>Ann Arneill-Py presented a study done for the CMHPC on MHSIP administration methods. She will bring further data to the next meeting.</p>		
<b>Review of draft Rehospitalization Special Study Report</b>  Marilynn Bonin Nancy Callahan	<p>Ms. Bonin and Ms. Callahan, representing the State QIC Inpatient Treatment Review Work Group presented a draft of the Reprehospitalization Study. Key findings include:</p> <ul style="list-style-type: none"> <li>• There has not been an extraordinary increase in rehospitalization rates between FY 1993/93 and FY 1999/2000</li> <li>• Rate increases have been more apparent at 180 days post-discharge than at 30 days</li> <li>• Rates for the Los Angeles area demonstrated trends quite different from the rest of the state</li> <li>• Quality opportunities exist for decreasing rates among children/youth and African Americans</li> <li>• Data for mental health contacts after discharge are very promising</li> <li>• Counties attribute rehospitalization to dual diagnosis with substance abuse, medications, insufficient community placements, dearth of low cost housing and lack of professional mental health staff</li> <li>• The Report will be discussed at the December. The Report should be final by January 2003.</li> </ul> <p>QIC members expressed their compliments and thanks to the members of the Inpatient Work Group for their hard work.</p>		



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<b>Public Comment</b> Penny Knapp	There was no additional public comment.		
<b>Meeting Evaluation, Confirm/Set Meeting Dates</b> Penny Knapp	The next State QIC meeting is scheduled for December 4, 2002 in Sacramento. Another meeting was scheduled for March 4, 2003.  The meeting was adjourned by Penny Knapp at 3:05 p.m.		

M. Bonin  
10.31.02